

# FOUR WINDS TROPICAL, CYCLONE AND TYPHOON SERIES SPAS LIMITED WARRANTY

## **10 Year Shell Warranty**

Four Winds Spas warrants its spas not to leak, meaning to be structurally sound and capable of holding water only and against loss of water through the lamination of the spa shell caused by defects in materials and/or workmanship for a period of 10 years from the original date of purchase as long as the spa is owned by the original purchaser. Upon inspection Four Winds Spas or authorized dealer may at its option choose to return the spa to the factory or dealer for repair or shell replacement or repair at customer location. If a return to the factory or dealer is required, removal/return of the defective spa to the factory or dealer will be at the cost and or responsibility of the spa owner.

## **7 Year Surface Finish of Shell Warranty**

Four Winds Spas warrants the surface finish of its spas to be free from blistering and cracking due to defects in the acrylic surface material for a period of 7 years from the original date of purchase as long as the spa is owned by the original purchaser. This surface shell warranty does not apply to discoloration or fading. Further the Limited Warranty does not apply if a failure is caused by or contributed to by any of the following improper installation, improper use of chemicals (trichlor chlorine, acids, chlorine tablets, etc.) improper introduction of foreign substances into the water, etc and/or failure to adequately protect the surface from exposure to the sun elements and extreme temperatures. In the event of a defect, the acrylic surface repair is further limited to only the defected portion of the surface and the repair is not guaranteed against discoloration or fading.

## **5 Year Plumbing Warranty**

Four Winds Spas warrants all plumbing parts to be free from defects in material for a period of Five Years from the original date of purchase as long as the spa is owned by the original purchaser. Further this Limited Warranty specifically covers leaks from wall fittings, jet body fittings, internal glue joints, filter housing glue joints.



### **3 Year Component and Labor Warranty**

Four Winds Spas warrants the electrical components such as heater, pump(s), circuit board, sensors and top side control against malfunctions or defects in materials for a period of Three Years from the original purchase date as long as it is owned by original purchaser. Plumbing Labor warranty is 3 Years. Replaceable service items light bulb, fuses, pillows, gaskets, o-rings etc. are not covered under this warranty but are warranted to be free from defects in materials at time of delivery to the original purchaser. This Limited Warranty does not apply if the failure is caused by or contributed to by any of the following: improper wiring, use of an extension cord(s), improper alterations or modifications, failure to plug into isolated service as indicated by the manufacture's specifications. Further, this Limited Warranty follows the guide lines of the original equipment manufactures. The labor coverage is a warranty program maintained by Four Winds Spas on your behalf. Your selling Dealer or authorized service facility has details and procedures for submitting warranty claims.

### **1 Year Warranties**

The ancillary electrical systems and mechanical components are warranted against malfunction due to defects of materials for a period of One Year from the original purchase date by the original purchaser. Accessory electrical systems includes the TV, stereo unit, power supply, stereo speakers, optional stereo equipment (excluding remote controls), ozone purification units, LED system control units, LED lights and light housings. Mechanical components include water diverter valves, water fall on/off valves, air control valves, jet internals, filter housing components, Inline Frog housing assembly and pump seals. 90 day labor warranty on equipment related to the operation of stereo and TV equipment. This does not include any wireless remote control(s). No labor warranty on Jet internal replacement.

### **Spa Structure**

The wood structure of the spa and HDPE (High Density Polyethylene) bottom is warranted against defects in the wood or HDPE for a period of one year from original purchase date by the original purchaser. Insect, chemical, spa placement damages are not covered under this warranty.

### **Exterior Skirting**

The exterior skirting of the spa warranty is to be free of defects at time of delivery.

### **Placement of Spa**

Spa must be placed on a flat surface (e.g. concrete pad, wood deck) Spas not placed on a flat surface may void shell, surface and structure warranty to be decided by Four Winds Spas or your selling dealer.

### *Not Covered Under a Warranty by Four Winds Spas:*

*Damages done by lightning strikes, high voltage spikes, improper wiring, burned power input terminal on circuit board, flood, chemical abuse, freeze damages, delivery damages from your selling dealer, freight companies and commercial applications of the spa.*

# WARRANTY REGISTRATION

## PURCHASED BY:

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone \_\_\_\_\_

## SELLING DEALER'S INFO:

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip Code \_\_\_\_\_

Spa Serial # \_\_\_\_\_

Model \_\_\_\_\_

Color \_\_\_\_\_

Purchase Price \$ \_\_\_\_\_

Date Purchased \_\_\_\_\_

I have read and I accept the warranty terms

Signature \_\_\_\_\_

Date of Signing \_\_\_\_\_

This card must be completed and sent to Four Winds Spas within 15 days of Purchase to assure coverage. Warranty begins upon sale to the end user or 6 months after production ship date, whichever occurs first.